



October 20, 2005

Mr. Michael Christie  
Michael Christie Computer Solutions  
P.O. Box 577845  
Modesto, Ca 95357

Dear Michael;

I wanted to send a note to you praising your service and commitment to your clients. Your company has been a life saver.

In a day and age when “computer guys” turn out to be nothing like they claim to be, you are a gem. You are changing the image. Your reliability and determination out does the rest. One specific reason your group is set apart, is that you keep your word. If you say you will arrive at 4:00 you mean 4:00pm.

You have surprised me time and time again with your expertise. Michael, even when stumped, you take it upon yourself to research the problem. More over, you make an appointment to come back on your own when most would just say they have done all that they can. I appreciate your follow through.

I cannot thank you enough for the support, commitment and the service that you have provided. I have referred you to several people and will continue to do so.

Thank you again for setting the bar so high!

Sincerely,

Kathy Salvatore  
Communications Consultant  
Arrival Communications  
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